



Healthy Network?

How would your business survive with no access to PCs or critical services?

If your servers went down, what would the impact be on your business?

What is Covered?

- BACKUPS
- ANTIVIRUS
- DISK SPACE MGMT
- NETWORKING
- MOBILE DEVICES
- SECURITY
- EMAIL SYSTEMS
- HARDWARE PERFORMANCE
- SERVER & PC MGMT
- PROACTIVE MONITORING ON ALL OF THE ABOVE

Don't let your Tech be a wreck CALL SDTEK!



We look after your Information Technology ...giving you peace of mind :)

We'll take the worry of things going wrong with your IT systems. Managed Services help keep your business running, leaving you free to focus on the things important to you.

THE SOLUTION

SDTEK will help look after your staff and technology with our Managed Service offerings, which include Managed Helpdesk and Managed Maintenance service offerings. Our Managed Services can provide an outsourced helpdesk for your staff, continuous health checks of your technology, OS patching, antivirus, email protection & archiving, and robust backup solutions. We strive to help you reach your business goals by building our relationship around three pillars of our service lifecycle, which are Monitoring, Optimization and Management.

MONITORING

Proactive support
24x7 health check
24x7 network, server,
PC alerting
Reduces down time

OPTIMIZATION

Process improvement
Technology audits
Weekly PC/Server
maintenance
Helps you work smarter

MANAGEMENT

Virtual CIO
Helpdesk support
OS patch management
Reduces downtime

Our Managed Service offerings can be used independently or bundled together to give your Staff, Network, Servers and PCs complete support.

SDTEK will...

- Build a clear picture of each workstation
- Provide monthly client reports on our services
- Highlight potential risks
- Update and upgrade software
- Enhance performance
- Reduce downtime
- Provide on-going support
- Help you to concentrate on growing your business and increasing your profits.



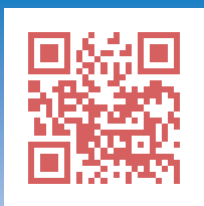
Relying on luck when it comes to your IT?

Don't rely on luck to get you by. Businesses that understand and rely on effective information technology have a leg up on their competitors. Don't wait until it is too late!

What should I do next?

Take the first step and contact SDTEK today. We will help you find a proactive support model that fits your organization. Our team will get you up and running in no time and you will wish you had done it sooner.

Call us now to see how SDTEK's Managed Services can help your business!



Not proactively monitoring, optimizing and managing your technology can negatively affect you and your business in a number of ways, including:

- Losing time and customers due to down time
- Unpredictable costs of trying to fix issues
- Increasing risk of virus attacks and hackers



We take these worries away, **giving you peace of mind and leaving you free to grow your business.**

EXPECTATIONS

What can you expect from SDTEK's Managed Services?

Service	What it does	Benefits
Daily Safety Check	Automated daily scan of your most critical systems Checks back-up status Verifies your anti-virus	Provides an added layer of protection to your critical systems Enhances your security Gives you peace of mind
Daily Health Check	Automated daily, detailed scan of your networks and servers Checks a more comprehensive list of applications Provides a detailed report, delivered to you whenever, wherever you need it	Gives you more comprehensive information about your systems' performance Less downtime Takes away the worry of things going wrong
Server & Network Monitoring	Monitors all network and Internet connections, 24/7 Delivers information quickly about any errors Highlights what areas need fixing	Provides faster, more extensive fixes – even the smallest of issues are flagged Sorts a comprehensive range of issues early before any damage is done Truly maximizes the performance of your systems
Server & Network Management	Fully outsourced service 24/7 Monitoring Comprehensive help desk and support service Builds on the first three service areas to give you complete systems management	Predictable monthly costs Frees up internal resources Provides maximum security protection Minimizes downtime

Why is it so effective?

- Affordable monthly pricing
- Automated service, freeing up your time
- Tailor made for your business
- No infrastructure to buy or maintain
- Super-fast to setup and very easy to use
- Experienced techs who live & breath technology